LIFE SKILLS

A value-added course

Course duration : 30 hours Year : 2018-19

Offering Department: PG Commerce

COURSE OUTCOME Acquaint about nonverbal messages are communicating to others.

CONTACT

Head of the department

Room number : 320A, 3rd floor, J S S College

Mysuru 570025



M.COM- SYLLABUS

For 2018-2019 Value Added course Second Semester Life Skills

1. Course Description:

The course provides the coverage on Communication and its important role in shaping an individual's life, personal as well as professional. Also it is the backbone of any organization/institution. Success in life to a considerable extent depends on effective communication skills. In today's world of computers a strong communication skill base is essential for learners and for smooth functioning of an organization.

2. Course Outcome:

- Analyze common communication problems that may be holding learners back COL
- Understand communication beyond language. CO2
- Knowledge about Social Media CO3
- Acquaint about non-verbal messages are communicating to others CO₄

3. Pedagogy:

The subject matter will be presented through lecture, class discussion, student presentation, guest lectures.

4. Course Contents:

Module 1: Listening- Techniques of effective listening -Listening and comprehension - Probing questions-Barriers to listening.

Module 2: Speaking- Pronunciation - Enunciation - Vocabulary - Fluency - Common Errors.

Module 3: Effective use of Social Media- Introduction to social media websites -Advantages of social media -Ethics and etiquettes of social media- How to use Google search better -Effective ways of using Social Media.

Module 4: Non-verbal communication- Meaning of non-verbal communication - Introduction to modes of non-verbal communication - Open and Closed Body language -Eye Contact and Facial Expression -- Hand Gestures - Do's and Don'ts - Learning from experts -Activities-Based Learning

REFERENCE BOOKS:

- 1. Sen Madhucchanda (2010), An Introduction to Critical Thinking, Pearson, Delhi
- 2. Silvia P. J. (2007), How to Read a Lot, American Psychological Association, Washington DC
- 3. Bernard Juaraz ((2000) Learning on Purpose: A Self-management Approach to Study Skills Grades
- Dr. K. Ravikanth Rao and Dr. P. Dinakar (2016) Life Skills Education.